

Volunteer Role Description

Volunteer Role:	Family Befriender
Location:	Various locations across London, in our clients' home and occasionally in their local community
Preferred Commitment:	Approx. 60 – 90 minutes per week (excluding travel) at an agreed set time for at least 6 months, possibly longer with reviews
Responsible to:	Children and Families Worker who in turn is accountable to the Client Support Manager

Purpose of the Role:

To befriend a parent and child by building a supportive relationship that will seek to reduce isolation for children and families. This supportive role will be with the purpose of working in partnership with the parents to promote their child's ability to learn, play and grow.

Tasks are to:

- To meet a parent and child in their home to support parents with play, learning and other activities
- Support will be needs led as assessed by the Children and Families worker
- Provide companionship, friendly conversation, and a listening ear
- Attend induction, training, and quarterly support meetings at City Road or online
- Alert the Children and Families worker, or Client Support Manager to any problems, concerns, and issues beyond a befrienders' remit
- Report on your activities through our use friendly App in a timely manner
- Work within the policy and practice framework of ScotsCare

Qualities / skills needed:

- Good listening, conversational skills and the ability to engage both adults and children
- Patience, compassion and non-judgemental
- Previous experience, with children and families, either personal or professional is desirable, but not essential
- Ability to work unsupervised, using own initiative with a flexible approach
- Reliable and committed to helping Scots and their children
- An understanding of the need to maintain confidentiality and professional boundaries (training is also provided)
- A willingness to attend training and support sessions in person or online.

What you can expect from us:

- An opportunity to be involved in a new and exciting project
- A full induction, training, instruction, and ongoing support
- Out of pocket expenses reimbursed, social events and volunteer meetings
- An opportunity to meet new people, make a difference and work with a friendly team
- References and an opportunity to enhance your CV

Recruitment process:

Application form, informal interview, 2 references, enhanced DBS check.